

## Water



- Your water rates may not be included in your rent; you will need to check with your landlord.
- Unlike gas and electricity etc you cannot choose your water supplier.
- **This can be a very large bill and it is important to make sure you budget for this regardless of how you decide to pay.**
- You can choose how to pay your water bill from the following list of options; direct debit, cheque, at your bank, National Giro, Post Office, water direct (for those on benefits) or by instalments. For more information on how to pay your bill you can telephone Three Valleys Water on 0845 769 7985 or go to their website address; <http://www.3valleys.co.uk>
- Your bill is calculated as measured or unmeasured.
  - **Measured** - you can have a water meter fitted free of charge so that your bill is based on what you actually use. After 12 months, if your bill is more than before the meter was fitted, you can decide to change back to unmeasured charges.
  - **Unmeasured** - your water and sewage charge is based on the rateable value (RV) of your home (not the same as the value of your home for council tax purposes).
- The Water Supplier in Watford is Three Valleys PLC. Their contact details are:
  - Billing Enquiries - 0845 769 7982
  - Operational Enquiries - 0845 782 3333
- You can apply for a water meter online at <http://www.3valleys.co.uk/applymeter.shtml>
- You can apply to pay by Direct Debit online at <http://www.3valleys.co.uk/directdebit.shtml>