



Telephones

Having a telephone is an important way of communicating with people. It enables people to contact you and is a way of keeping in touch with friends and relatives. There are many choices of telephone services on offer and the options available are listed below:

- If you choose a landline telephone service, you can pay your bill monthly or quarterly. The two main national networks operating in Watford are BT and NTL (see Useful Contact Numbers)
- If there is already a BT line in the property, you may be able to reconnect for free.
- There are many different packages on offer, some of which will be better for you than others. You can discuss your needs with the network provider who will recommend the best options for you.
- If you choose to have a mobile phone there are many network providers to choose from. It may be worthwhile shopping around in the high street to see what the best option for you is.
- You can choose how to budget for your mobile phone. You can set up a contract for which you pay a monthly amount and the costs of your calls are added to this, or you can get a pay as you go handset. This may be the best option for you if money is tight as you can only spend the amount you choose to credit to your phone. If you run out of credit, you can still receive calls as long as the phone is charged.