



Gas

If it is not included in your rent then you will need to pay for your gas use.

- If you would like help choosing which gas supplier to use you can phone 0800 435 702 for a free leaflet, or visit Ofgem's website at www.ofgem.gov.uk.
- Leaks are dealt with by Gas Transco (Ring 0800 111999 if you smell gas)
- Similar to electricity usage, the cost of gas depends on how much you use and how you choose to pay.
- You can pay using cash or cheque upon receipt of your bill at a bank or post office.
- You can pay using direct debit if you have a bank or building society account that allows you to do so. This is a monthly or quarterly payment taken directly from your account to pay your gas provider. This method of payment may offer discounts.
- You can pay using a credit or debit card via the Internet or telephone.
- You can use prepayment methods where you pay in advance for your gas using coins, tokens or a card in your prepayment meter.
- Take a meter reading on the day you move in or when you change your supplier.

It is possible to get suppliers who combine gas and electricity supply, this is known as dual fuel. Call Energywatch on: 0845 9060708 for a list of suppliers in Watford.