



Electricity

If your electricity use is not included in your rent, this sheet provides some information on how to arrange it.

- The amount you pay depends upon how much electricity you use, how you choose to pay for your bills and which electricity provider you have.
- You can pay monthly, quarterly or annually.
- You can pay using cash/cheque at a bank or post office when you have received your bill.
- You can pay by Direct Debit if you have a bank or building society account that allows you to do so. This is a monthly or quarterly payment taken from your account and paid to your electricity provider. It can be a fixed amount or a variable amount based on what you use annually. You may be offered discounts by this method of payment.
- You can pay using direct debit or credit card via the Internet or telephone.
- You can also pay using prepayment, which is where you pay in advance for your electricity by using coins, tokens or card in a meter.
- If you would like details of electricity suppliers prices then you can get published price comparisons from **Energywatch** by calling 0845 906 0708.
- You need to take a meter reading on the day you move in or when changing your supplier.

If you are in receipt of benefits and a resident of Watford, you can get four free energy saving light bulbs from the housing reception at the Town Hall when you present them with proof of your benefits.